Please notify University Housing when repairs are needed.

**Non-Emergency Maintenance Requests**

Phone: 447-1002 or stop by the Apartment Front Desk in the Village Apartments Community Center

Be prepared to provide your name, address, apartment number, Bronco e-mail address, and contact phone number and a brief description of the issue.

For after hours and weekends, please leave a message with your name, address, apartment number, Bronco e-mail address and contact phone number and a brief description of the issue.

**Emergency Maintenance Requests**

Phone: 447-1002 or stop by the Apartment Front Desk during regular business hours or you may call the University Housing Office (located at Chaffee Hall) at 447-1001.

For after hours, weekends, and holidays, call 867-6178.

Be prepared to provide your name, address, apartment number, Bronco e-mail address and contact phone number and a brief description of the issue.

Please observe and follow the entire University Housing policies found in the University Housing Handbook (under “Policies and Procedures” on the Housing website: http://housing.boisestate.edu).

**UTILITIES**

**Idaho Power, 388-2323** (All Complexes)
**Intermountain Gas, 377-6840**, (Village and Square)

Note: If you fail to set up the account in your name, University Housing will charge your housing account for your electric and gas usage. You will also be charged an administrative fee of $15.00 per month for each month we have to bill you for your service.

**TELEPHONE SERVICE**

For Heights, Park, or Village please contact: CenturyLink, **1-800-244-1111**, for telephone service.

Square and Manor residents have two options. Option 1: use a cell phone or Option 2: local telephone service for $30.00 through Boise State.

**CABLE**

University Heights, Manor, Park, and Village residents may contact **CableOne at 375-8288** for cable television service.

If you have any questions regarding your utilities, please call the Front Desk at 447-1002.